



v-one[™]

Charter Guide

Chartering your own aircraft has never been so easy and, with over 14 years' experience of delivering discrete, secure, high-quality charter services to clients in almost every industry, you know you're in safe hands with V-One.

Our charter guide will take you step by step from your initial enquiry through to the actual flight. So, whether you are planning a surprise trip for someone or organising a mass passenger movement for a new product launch, put our charter expertise to work for you.

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Why charter an aircraft?



Where do you want to be today? Whatever your reason for flying and wherever you need to be, V-One can take you there.

Whether it's a business flight, a private flight or a trip to a sporting event for example, we treat all our customers like VIPs. So, if you're considering air charter for the very first time, here are some of the reasons people choose V-One:

For Business



Business flights

A chartered aircraft can help you maximise opportunities and increase productivity in business. We provide you with flexibility and the widest selection of aircraft and fly you directly to your destination avoiding the hassle of the major airport hubs. On average you can save over four hours per day by using your own aircraft rather than flying with a scheduled airline.

Product launches

If you're involved with any kind of product launch you'll want to know that you can trust your partners to deliver success. V-One can help you if you're faced with the prospect of transporting a large number of people to a product launch and it can be considerably more cost effective than using scheduled airlines.

Conference or incentive flights

Whether you're involved in planning the travel arrangements to move thousands of delegates to a conference or to fly a few individuals on an incentive trip, V-One can help you with all your air charter requirements.



For Pleasure



Whatever the occasion, if you want a taste of pure luxury, chartering your own aircraft is the way forward. And, you'll be pleasantly surprised at the cost.

V-One offers you that all-important personal service. Every detail is taken care of so you can fly wherever and whenever you want on the aircraft of your choice. It's all so easy, there are no check-ins or queuing for your luggage – you just turn up and fly!

Here are just some of the things you could use an air charter for:

- Trips to a sporting occasion (e.g. World Cup / F1 Grand Prix)
- Birthday or anniversary celebrations
- Golfing trips
- Day trips to visit champagne region of France
- Stag or Hen parties

What types of aircraft are available?



To guarantee the ultimate air travel experience, V-One provides you with immediate access to the widest range of high-quality aircraft 7 days a week 24 hours a day.

Unless you have a specific aircraft type in mind, our team will recommend a selection of aircraft based on your requirements, but here is the range of aircraft types available to you categorised into four groups:

Jets

- Light Executive Jets:** Small fast jets with a good range and 5-8 seats
- Midsized Executive Jets:** Medium sized jets with medium to long range, some with stand up cabins and 6-10 seats
- Heavy Executive Jets:** Large, very spacious, luxurious jets with 8-16 seats
- Regional Jets:** Short haul range, modern jets with 37-110 seats



Airliners

- Narrow Body Airliners:** Modern, popular jet airliners with 104-220 seats
- Wide Body Airliners:** Modern, medium to long range jets with up to 680 seats
- VIP Executive Airliners:** Very modern VIP configured corporate jet airliners with long range and 12-100 seats



Turboprops

- Regional Turboprops:** Modern, fast commuter turboprop aircraft with up to 78 seats
- Executive Turboprops:** Fast, twin-propeller aircraft with 8-29 seats



Helicopters

- Single Engine Helicopter:** Single turbine engine helicopters with up to 6 seats
- Twin Engine Helicopter:** Twin turbine engine helicopters with up to 30 seats



Making An Enquiry



When you contact us to enquire about chartering an aircraft, we will ask you a number of questions to help us recommend the best solution to your travel needs.

We need to know

- Your planned travel dates
- Where your passengers are coming from (we may be able to use a airport closer to them)
- Whether you're looking for a one way charter, a day trip, an overnight or multi-sector flight
- Where you want to fly from and to
- How many passengers there will be

We will also ask

- What type of trip you are planning? – e.g. business, VIP, celebration, sporting - as this will allow us to recommend the most appropriate aircraft
- How much luggage you are planning to have?

Note : Unless you are chartering an airliner, there are some luggage guidelines to consider. Each aircraft type has its own baggage restrictions and we will advise you of these prior to your departure. As a rule you can follow the following:

- Light = One bag per person
- Heavy = Skis, golf bags, 2 or more bags per person

- Do any of your passengers have any disabilities?
- Do any of your passengers have special dietary requirements?
- Do you have an aircraft preference?
- Do you have a budget in mind?
- Do you require any external or internal aircraft branding?
- Whether you are looking to take any pets, as there are certain considerations

The V-One Air Charter Proposal



From your initial brief we provide you with a selection of solutions in a fully costed proposal.

Your detailed Air Charter proposal will be generated and presented to you by e-mail, as a PDF or a format that you request. It will contain the information below to enable you to make an informed and confident decision about the charter that best suits all your requirements:

We deal with all the planning (including booking VIP lounges and helicopter transfers if required) and put in place highly detailed contingency plans. Our flight services team is available to you 24 hours a day and their single most important function is to ensure the success of your flight.

The Proposal contains

Your Air Charter Quote Summary

A detailed summary of each of the aircraft types we recommend with headline costs.

Your Detailed Air Charter Quotation

We provide further detail on each aircraft type from the summary. This includes internal and external high quality imagery plus a comprehensive description of the aircraft's cabin and its facilities.

Terms and Conditions

Our terms and conditions are included

V-One Passenger Welfare Policy

We operate a passenger welfare policy, so you have complete peace of mind. A copy of this policy is included in your proposal



How To Make A Booking



Once you've considered the options presented in our comprehensive air charter proposal, you're only a call away from making a booking and confirming the flight.

Once you've confirmed your booking verbally we follow an industry standard procedure, which is designed to protect you and us.

Step by Step Procedure

- 1) You call and confirm that you wish to go ahead with the flight.
- 2) We e-mail you our charter agreement – this needs to be signed and returned.
- 3) Once we receive the signed charter agreement, the aircraft is booked and flight confirmation is sent to you by email.
- 4) The cancellation policy is now in force to protect both parties.
- 5) Any additional requirements, services (e.g. branding of aircraft) can also be arranged.

Please note: If you're a new client, then payment will need to be made prior to the flight. We accept all major credit and debit cards or CHAPS bank transfer.



Your Flight



Before your flight we will send you all the information you need to ensure the success of your flight..

We Advise You

- The point of embarkation (normally a VIP business lounge away from the main terminals)
- The planned time of departure as per your request
- Luggage restrictions (if any)

Any VIP requirements you request will be planned (eg car at planeside for maximum discretion and privacy) and you'll be advised what is required. We will also remind you if passports need to be carried.



Our Contact Information



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